

Memorandum



Date: April 17, 2008

To: Mayor and City Council

From: Brenda Buren, Assistant Police Chief, 480-350-8991
Shelley Hearn, Community Relations Manager, 480-350-8909

Through: Charlie Meyer, City Manager

Subject: Interdepartmental citizen concern tracking process

At the April 3 City Council Meeting, the Mayor and City Council requested the development of a tracking system to record how citizen concerns are handled be referred to the Education, Technology and Economic Development Committee.

In addition, the Police Department is in the process of creating a *City-Wide Neighborhood Response Team/Plan* to bring departments together to address community concerns in a collective, proactive manner. This approach will be vetted through the Public Safety and Neighborhood Quality of Life Committee. Staff requests that the two committees work together with the *City-Wide Neighborhood Response Team* to develop a system that works across all departments.